



INVISI-GARD SECURITY SCREENS



KEEPING YOUR FAMILY SAFE

CARE & MAINTENANCE WARRANTY INFORMATION

1300 INVISI (1300 468 474)
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alspec[®]
EVERYTHING ALUMINIUM
& HARDWARE



WARRANTY INFORMATION

The warranty is given by:

Aluminium Specialties Group Pty Ltd (ABN 63 001 252 259)

Trading as **Alspec®**

3 Alspec Place, Eastern Creek NSW 2766

(PO Box 262, Horley Park NSW 2175)

Phone: 02 9834 9500

Email: info@invisi.com.au

Overview

Alspec's Lifetime Warranty covers the Marine Grade 316 Stainless Steel Mesh ONLY on Invisi-Gard® products, to give you confidence in your purchase.

Alspec® will cover the aluminium framing and/or mesh used in the product to be free of any defects from the date of delivery to cover any defects in manufacturing & workmanship when the product has been fabricated and installed in accordance with the Invisi-Gard® Fabricator Manual. The Invisi-Gard® Licensed Dealer will then facilitate covering the installation & service components of this service.

This Lifetime Warranty is effective for all installations that have been installed by a licenced Invisi-Gard® Dealer. As with any valued purchase, effective maintenance is an essential part to prolonging the life of the product and is essential to maintain the rights as stated within this warranty. The care & maintenance instructions of this warranty must be followed to ensure the product will be eligible for any warranty claims.

What Products Are Covered Under This Lifetime Warranty?

The lifetime warranty applies to the Marine Grade 316 Stainless Steel Mesh ONLY on Invisi-Gard® Window and Door Screens and Invisi-Maxx® products only.

Who Is Covered Under This Warranty?

This lifetime standard warranty for Invisi-Gard® by Alspec® is non-transferrable and will only cover the original purchaser of the product. The original purchaser must provide a proof of purchase and installation to the Licensed Invisi-Gard® Dealer and/or Alspec® to facilitate any claims.

Warranty Coverage

All Invisi-Gard® screens are covered by a lifetime replacement warranty when used in a residential application (commercial use warranty is pending on application and can be covered for up to a lifetime). When a new Invisi-Gard® screen has been received and there are manufacturer defects in either the workmanship or material, the Licensed

Invisi-Gard® Dealer that facilitated the installation is to be contacted in the first instance (however in the event they are unavailable, please contact Alspec®) to initiate the warranty claim process within 15 years of the date of delivery.

The aluminium framing warranty provided for Invisi-Gard® covers the structural integrity of the product over the course of the products warranty period. The powder coat used to treat the aluminium framing is covered under a warranty period that has been provided by the manufacturer (Dulux & Akzo Nobel) for that selected finish. This warranty is separate to the Invisi-Gard® lifetime product warranty.

Locks and screen accessories that are used in the Invisi-Gard® product are covered under a separate warranty that is supplied by the relevant manufacturers.

The lifetime warranty for Invisi-Gard® by Alspec® is a non-transferrable warranty and will only cover the original purchaser of the product. The original purchaser must provide a proof of purchase and installation to the Licensed Invisi-Gard® Dealer and/or Alspec® to facilitate any claims.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. The consumer is entitled to a replacement or refund of a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have these goods repaired or replaced if the goods fail to be of an acceptable quality and the failure does not amount to a major failure.

Notwithstanding the preceding statement, Alspec's liability for a breach of a consumer guarantee, condition or warranty implied or created by the Competition and Consumer Act 2010 (Cth) (the "Act"), for any Products not of a kind ordinarily acquired for personal, domestic or household use is limited, to the extent permissible by law and at Alspec's option in relation to the Products supplied to:

1. The replacement of the Products or the supply or equivalent products.
2. The repair of the Products.
3. The payment of the cost of replacing the Products or of acquiring equivalent products; or
4. The payment of the costs of having the Products repaired; and

To the extent permitted by law, all other warranties whether implied or otherwise that are not set out in the Warranty are excluded and Alspec® shall be under no liability in contract, tort (including without limitation, negligence, or breach of statutory duty) or otherwise to compensate the Purchaser for:

1. Increased costs or expenses.
2. Any loss of profit, revenue, business, contracts, or anticipated savings.
3. Any loss or expense resulting from a claim by a third party; or



4. Any special, indirect or consequential losses or damage of any nature whatsoever caused by Alspec's failure to complete its obligations in accordance with this warranty.

Limitations

Invisi-Gard® is intended for use in residential applications for a lifetime period, and a commercial warranty pending on application which are assessed on a case-by-case basis. Damages that are not covered are as follows:

- Events that are outside of control such as fire, acts of God, floods, motor vehicle accident, natural disaster, etc.
- Intentional product damage
- Forced entry and abuse
- Product disassembly
- Product alteration in any way that have not been performed by a Licensed Invisi-Gard® Dealer
- Failure to upkeep product maintenance as per the Invisi-Gard® Care & Maintenance Guide
- Improper use of the product.

Making A Claim

To make a warranty claim, the Purchaser must make initial contact with the Licensed Invisi-Gard® Dealer. In the event that the original Invisi-Gard® Dealer cannot be contacted, the Purchaser must then contact Alspec® for further assistance on 1300 ALSPEC (1300 257 732) during business hours, via email to info@invisi.com.au, or in writing at: PO Box 262, Horsley Park, NSW 2175.

This is to be done within a 30-day period of identifying the fault, detailing a description of the fault with details of how and when this has occurred, provide photos if possible as well as a copy of the proof of purchase & installation provided by the Invisi-Gard® Dealer. The Invisi-Gard® Dealer or Alspec® will assess whether the lodged claim is covered by the lifetime product warranty, then proceed with the claim process if this is the case.

Activate your Lifetime Warranty by scanning the QR code

Congratulations on your purchase of Invisi-Gard® and the investment in protecting your home or business. For added peace of mind and confidence in our product, your Invisi-Gard® investment comes with a standard lifetime warranty.



CARE & MAINTENANCE GUIDE

Your new Invisi-Gard® Stainless Steel Security Screens have been manufactured using the highest quality materials available to the security screening industry. Constructed from Marine Grade 316 Stainless Steel Mesh and architectural aluminium extrusion. Both metals are highly corrosion resistant and exceptionally strong, with a moderate amount of maintenance, your Invisi-Gard® Stainless Steel Security Screens will retain their good looks and resist the elements for years to come.

Invisi-Gard® Stainless Steel Security Screens are the product of years of development and are designed to resist corrosion and rusting, but as with all external fixtures on

your home, they require some maintenance to keep looking good and performing well. Depending on how harsh the environmental elements are, the maintenance period will vary. Refer to the suggested maintenance table.

Your Invisi-Gard® Stainless Steel Security Screens should only be washed down with the highly recommended Wash & Wax kit a soft bristled brush and mains water only.

Ensure you rinse well to remove any residue from the mesh surface.

Bore or tank water should never be used as it is unacceptable and may lead to detrimental corrosion.

Strong detergents and abrasive cleaners must also never be used to clean your Invisi-Gard® Stainless Steel Security Screens as these may scratch or damage the surface finish and increase the likelihood of corrosion.

Lubrication of the locking components should be carried out periodically to ensure smooth operation.

SUGGESTED MAINTENANCE PERIOD TABLE

Environment	Recommended Maximum Maintenance Interval*
Mild <i>Greater than 10km radius from oceanfront or saline bay</i>	Every 6 months
Moderate <i>Within 1km to 10km radius of an oceanfront or saline bay</i>	Every 2 to 3 months
Marine <i>Within 500m to 1km radius of an oceanfront or saline bay</i>	Every 2 to 4 weeks
Severe Marine <i>Within 500m radius of an oceanfront or saline bay</i>	Every 1 to 2 weeks

* Indicative maintenance schedule only.

External contaminants that come into contact with the Invisi-Gard® screens such as bird and bat droppings are very acidic and can quickly burn and damage the powder coat finish of the frame and the mesh coating. To ensure the Invisi-Gard® warranty is maintained, it is essential that these external contaminants are cleaned as soon as possible.

